

## **CANCELLATION POLICY Wolf VIP Hospitality Services**

All services have a free cancellation policy of at least 12 hours. For cancellations within 12 hours of the start of a service, 100% costs will be charged, unless otherwise agreed.

With international services we have a cancellation policy of at least 24 hours. If you cancel within 24 hours before a service starts, 100% costs will be charged, unless otherwise agreed.

100% costs will be charged for no-shows. If you are not at the location and / or you cannot be reached by phone, in most cases we will let the host wait a maximum of 2 hours. Additional costs will be charged for waiting.

We kindly request that you contact our planning in time regarding cancellations or to specify our cancellation policy